



Latitude 12 & 20 mil Warranty

Commercial Resilient Limited Warranty

Products

World of Flooring products to be free from manufacturing defects from the date of purchase through the limited warranty period (see applicable Products and years below).

Installation, Care & Maintenance

Proper care, maintenance, and installation play a key role in the performance of World of Flooring floors.

Workmanship

World of Flooring does not warrant the installers' workmanship. Workmanship errors should be addressed to the contractor who installed the Product. Your World of Flooring Flooring Products should be professionally installed by contractors who have demonstrated expertise in installing commercial floors.

Terms

Within One Year: If a defect covered by this limited warranty is reported to World of Flooring in writing within one year of purchase, World of Flooring will supply new World of Flooring Flooring material of the same or similar grade sufficient to repair or replace the defective product. World of Flooring will also pay reasonable labor costs.

Within Two Years: If a defect covered by this limited warranty is reported to World of Flooring in writing after one year but within two years of purchase, World of Flooring will supply new World of Flooring Flooring material of the same or similar grade sufficient to repair or replace the defective product. World of Flooring will also pay fifty percent of the reasonable labor costs. **After Two Years:** If a defect covered by this limited warranty is reported to World of Flooring in writing after two years but within the limited warranty period (see applicable Products and years), World of Flooring will supply new World of Flooring Flooring material of the same or similar grade sufficient to repair or replace the defective product. World of Flooring will not pay labor costs.

World of Flooring will not pay labor costs to repair or replace material with defects that were apparent before or at the time of installation.

Uninstalled samples are required to determine if a Product is within manufacturing specifications. Please ensure that uninstalled samples are retained.

Exclusions

The following are not covered by this limited warranty: improper installation; differences in color between Products and samples or photographs; indentation from failure to use floor protectors; indentation from high heels or spiked shoes; indentation from improper loading of rolling loads, chairs, or other furniture; loss of gloss and scratching due to improper care; discoloration; failure of the product to adhere to the subfloor due to, but not limited to, moisture, alkaline, or hydrostatic pressure from the subfloor; and/or inappropriate end-user activities.

THERE ARE NO WARRANTIES BEYOND THIS EXPRESSED LIMITED WARRANTY. ALL OTHER WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE EXCLUDED. World of Flooring FLOORING EXCLUDES ANY LIABILITY FOR LOST PROFITS OR ANY OTHER INDIRECT, SPECIAL OR CONSEQUENTIAL DAMAGES. THE REMEDIES CONTAINED HEREIN ARE THE ONLY REMEDIES AVAILABLE FOR BREACH OF THIS LIMITED WARRANTY.

NOTE: Some jurisdictions do not allow exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This limited warranty gives you specific legal rights and you may also have other rights which vary depending on the state, territory, or jurisdiction to state. Unless otherwise precluded by law, this Limited Warranty shall be construed in accordance with the laws of the Commonwealth of Pennsylvania without regard to any of its conflicts of laws provisions.

No installer, retailer, distributor or employee has the authority to alter the obligations, limitations, disclaimers or exclusions under any of our warranties.

Warranty Owner

**This limited warranty extends only to the original end-user and is non- transferrable and applies to Products purchased after July 26, 2022. Please keep your receipt. The receipt is required in order to verify the date and proof of purchase to resolve any problems that may occur.

Contact Us

Contact World of Flooring Customer Service at 1-877-278-4414 with questions or to request additional information.

YEARS	PRODUCTS	
5 Years	VCT	Premium Excelon® Crown Texture™ Premium Excelon® Stonetex® Premium Excelon® Feature™ Tile, Strips & Insets Standard Excelon® Imperial® Texture
	SRF/ESD (TILE)	Safety Zone™ Excelon® SDT™
	COMPANION PRODUCTS	Coved & Sculptured Wall Base Integrated Stair Treads & Landing Tiles
7 Years	LVT	Latitude USA 12
10 Years	HOMOGENEOUS SHEET	Natralis™ Medintone™ with Diamond 10® Technology
15 Years	LVT	Latitude USA 20
20 Years	LVT	Biome™ with Diamond 10® Technology Coalesce™ with Diamond 10® Technology Terra™ with Diamond 10® Technology Theorem™ with Diamond 10® Technology Exchange™ with Diamond 10® Technology Duo™ with Diamond 10® Technology Natural Creations® with Diamond 10® Technology